# High Balance, Business, and Problem Debtors

2025 Client Training



# What debtors are we talking about?

- High balance debtors
- Businesses
  - Personal property
  - Business license taxes
- Trust taxes
  - Meals
  - □ Transient Occupancy/Lodging
- Miscellaneous & problem debtors



# **START Collections**

Situational Task **Assessment** Review R Team

# **What Makes Us Different**

Manage daily accounts by assigned localities

Allows us to be familiar with the accounts, taxpayers, and clients

Deep Research

Build long-term relationship with taxpayers

Attend summons alongside attorneys

Recommend accounts for litigation

# What is Deep Research



# **Deep Skip Tracing Techniques**







Identify and contact business owners, managers, and employees

Use tools such as SCC, GIS, social media, federal pay, CLEAR and DMV access

locate lien sources

### **DMV Access**

- Review vehicle ownership and history
- Identify potential lien sources and lien holders
- Confirm or update taxpayer addresses

LIEN1: STAT DT:10/29/2021 TYPE:SUP

PNC BANK NA

101 NORTHGATE DR STE 102

WAXAHACHIE TX 75165

FILING DATE: 06/01/2021



#### Virginia Department of Motor Vehicles P.O Box 27142 Richmond, Va. 23269-0001

TRANSCRIPT OF OFFICIAL CERTIFIED VEHICLE RECORD AS OF 04/29/2025 16:50:48:1
BY GERALD F. LACKEY, PH.D., COMMISSIONER
PAGE: 1

RSN FOR REO: TAX COLLECTION

REQUESTED FOR:

TAXING AUTHORITY CONSULTING SERVICES PC

PO BOX 31800 USER ID: G9611C HENRICO VA 23294-1800 LOC: 133

REQUESTED BY:

TAXING AUTHORITY CONSULTING SERVICES PC

PO BOX 31800

HENRICO VA 23294-1800

USE AGREE #: 9611

INFORMATION PROVIDED BY REQUESTOR: 68575328

VEHICLE OWNER(S) - NAME/ADDRESS:

#### VEHICLE TITLE INFORMATION:

TITLE NO: MAKE: KM
TITLE EST DT: 07/31/2015 VEHICLE MAKE: KM

PURCHASE DT: 07/01/2015 MODEL: 0910038TEPX

VEHICLE YEAR: 2009

EMPTY/GROSS WGT: 4,010/14,000 GVWR/GCWR:

ODOMETER: NA ODOMETER TYPE:

SALES PRICE: 6,000.00 SALES TAX PD: 246.00

DLR PROC:

PROC TAX: DISPOSITION DT:

DISPOSITION:

NCIC CHECKED: NO REPLICA ASSEMBLY YEAR: 0000

OWNERSHIP DOC: VIRGINIA

DEALER: INDIVIDUAL

CURRENT VCO: YELLOW/ ORIGINAL VCO: YELLOW/

PPTR VEHICLE USE:

GARAGE JURIS: MANASSAS

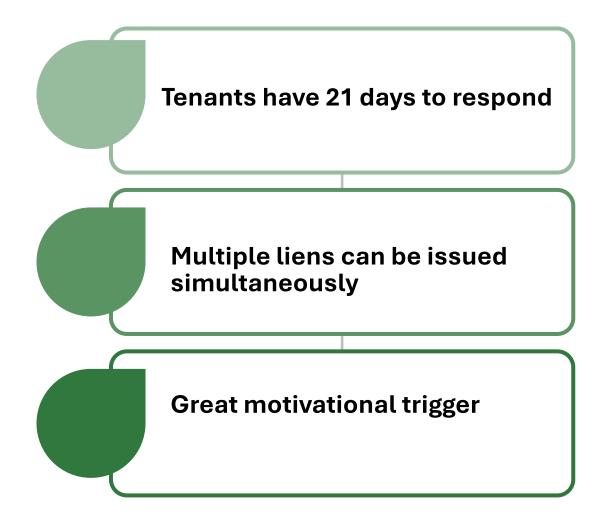
# Federal Pay & PPP Loan Data

- Confirm business operations
- Identify viable lien sources



A Check payment of \$17,545.64 posted to 5 accounts (20-16389-14160-15,21-16389-14387-14,20-16389-14246-7,21-16389-14326-14,20-16389-14068-8) | Post date: 1/19/2022 | Document number: Payment Source: Bank of Southside Virginia

### **Tenant Liens**





Taxing Authority Consulting Services, P.C.

Attorneys At Law

P.O. Box 31800 • Henrico • Virginia • 23294-1800 (804) 545-2500 • Fax (804) 612-0284 • liens@taxva.com

October 31, 2023



Jurisdiction:Fairfax County DTA

Amount Due: \$80,398.87; TACS # 820128

RE: Lien Issued Against Rent Paid To: . MITES RE

Dear Tenant:

Pursuant to § 58.1-3952 of the Code of Virginia, this office has placed a lien for delinquent taxes or other charges against the rent that you pay monthly. You are to forward a check for your monthly rent, up to a maximum of the amount listed above to this office when your monthly rent is next due.

If the amount of rent you pay is less than the amount due shown above, you must pay the full amount of your rent to our office and continue to do so until the amount due is paid in full. If your rental payment is greater than the amount due, you must forward the amount due shown above to this office, and send the balance of your monthly payment to the landlord with a copy of this letter. Under Virginia law, the amount you send to this office is a credit against your rent payment.

Please indicate in the spaces below, your current monthly rent payment, and the amount you are forwarding to this office. Please return a signed copy of the attached certification with your check made payable to Fairfax County DTA.

Compliance with this lien will not affect your credit rating and is not a judgment against you. If you have any questions, or have no obligation to the landlord at this time, please call our office at (804) 545-2500, between the hours of 8:30 a.m. and 5:30 p.m., Monday through Friday or e-mail us at liens@taxva.com

Respectfully,

Taxing Authority Consulting Services, P.C.

#### CERTIFICATION

	(print your name/firm's name), hereby certify that my curre	'n
nonthly rent is \$	." I have enclosed a check in the amount of \$	
Because of the lien sen	ved on me. I understand that my payment counts toward my obligation to n	πy
andlord for this month.		-

# **Promissory Notes**

- Signed legal document
- Includes a Confession of Judgement clause
- Establishes personal liability
- Protects the debt beyond the Statute of Limitations

#### PROMISSORY NOTE AND CONFESSED JUDGMENT

IMPORTANT NOTICE: THIS INSTRUMENT CONTAINS A CONFESSION OF JUDGMENT PROVISION WHICH CONSTITUTES A WAIVER OF IMPORTANT RIGHTS YOU MAY HAVE AS A DEBTOR AND ALLOWS THE CREDITOR TO OBTAIN A JUDGMENT AGAINST YOU WITHOUT ANY FURTHER NOTICE.

The Tax Debt shall be due and payable according to the Payment Schedule attached hereto.

It is understood that if the amount of the Tax Debt referenced above is in dispute, that Debtors will present the City of Norfolk Treasurer with all documentation necessary to modify the Tax Debt. If any modification occurs as the result of Debtors' dispute, this Note will remain in full force and effect until a modified Note may be drafted reflecting the updated Tax Debt and any adjustments to the repayment terms, if necessary and appropriate. Upon execution of the modified Note, this Note will become void, and the original of this Note will be returned to Debtor.

All payments remitted hereunder shall be mailed to TAXING AUTHORITY CONSULTING SERVICES, PC (TACS), P.O. BOX 31800 HENRICO, VIRGINIA, 23294-1800, or such other place as the holder of this Note may designate in writing to Responsible Officer. Payments may also be made online at www.taxva.com or over the phone at 866-305-0727. All payments shall reference TACS# 979178.

In the event of default hereunder, the entire balance of this Note will become due and payable at the discretion of the holder of this Note. IF DEBTORS DEFAULT ON PAYMENTS, DEBTORS MUST PAY THE ENTIRE BALANCE IN FULL AND DEBTORS MAY NOT ENTER INTO ANY FURTHER PAYMENT AGREEMENT. Further, this Note does not waive any other collection remedies afforded the holder including, but not limited to debt setoff collection or the Comptroller Vendor Debt Setoff Program. Debtors agree to pay future tax assessments on time as such taxes are due. Failure to pay any future tax assessment when due will be considered an event of default under this Note. Application of the payments to the taxes due is at the sole discretion of the City of Norfolk Treasurer and subject to applicable law.

# Miscellaneous Non-Tax Debt



Includes training reimbursements, police security fees, etc.

Anything you collect on



Review these accounts monthly



Handled with the same enforcement tools as tax debt

# What if collections doesn't work....

- In-person actions
  - START Summons
  - Distress
  - Site visits

Lawsuits



### **Summons**

START Summons – different than normal

#### We like it because:

- New Action
- Sheriff Service
- Creates a dialogue

You're invited, but not required, to attend

# **Distress**

▶ "Distress" means seizing property



- ► Not all distress/seizures are created equal
  - □ Purpose 1: take possession of property and sell it, pocket the money
  - □ Purpose 2: get Taxpayer's attention Action/Reaction

# **Selling Distressed Property**

- ▶ You all do this all the time: Real Estate tax sales
  - ► A lot of work



# **Distress for Action / Reaction**

▶ For START debts, distress is mostly about getting a reaction and starting a dialogue







# **Suing People**



### **General District Court**

Big dockets

Primary Goal is action/reaction, secondary goal is to use judgment to collect



# **Circuit Court**

Individual suits

Slower, higher burden of evidence

Twofold purpose:

- Stir the debtor to action IT WORKS!
- Use the Judgment to collect

### Who Gets Sued?



### **Circuit Court Procedure**

- Pre-Litigation
  - Summons
  - Intent to sue letter
- ► In Court
  - Service of Process
  - PPLs/PMN Negotiation
  - If necessary...
    - Discovery
    - Trial



Taxing Authority Consulting Services, P.C. Attorneys At Law Seth R. Konopasek, Esq. Phone: (866) 305-0727

Fax: (804) 545-2342 Email: skonopasek@taxva.com

May 2, 2025



Re:

Delinquent Fairfax County Personal Property Taxes Notice of Intent to Sue TACS # 966286

Mr./Mrs. Heisler:

This firm has been retained by the Fairfax County Treasurer to collect certain delinquent property taxes owed by the above-referenced entity. We have reason to believe that you had actual notice of the tax assessment and received distributions from the tax-delinquent entity despite the assessment.

Therefore, please take notice that unless appropriate payment arrangements are made within 14 days of the date of this correspondence, we intend to file suit against you, in your individual capacity imposing responsible officer assessment pursuant to Code of Virginia §§ 58.1-6 and 7. Please govern yourself accordingly.

Please disregard this notice if you are now a debtor in a pending bankruptcy. If you are in bankruptcy, please furnish to my office, in writing, the number of the bankruptcy case and the identification of the Court in which it is pending so as to enable us to code the account and avoid further correspondence to you.

You may make payments at www.taxva.com or by calling 866-305-0727. Please include the above TACS number for reference.

Sincerely,

#### VIRGINIA: IN THE CIRCUIT COURT OF THE COUNTY OF ALBEMARLE

COUNTY OF ALBEMARLE, a Political Subdivision of the Commonwealth of Virginia,	
Complainant	Case No.: CL24001916-00
v.	Case No.: C124001710-00
Defendants.	

#### ORDER FOR DEFAULT JUDGMENT

CAME THIS DAY, the County of Albemarle Virginia, Complainant, by Counsel, and filed its Motion for Default Judgment; and

UPON CONSIDERATON WHEREOF, it appearing to this Court that the Complaint was filed in this case on December 19, 2024; that the Defendants were properly served; that more than twenty-one days has elapsed since the Defendants were served; that Nathaniel Trucking, et al failed to file responsive pleadings; that Nathaniel Thompson failed to file responsive pleadings; that proper notice has been given to the Defendants and Complainant is entitled to Default Judgment pursuant to Rule 3:19 of the Rules of the Supreme Court of Virginia.

NOW THEREFORE it appears to this Court that an Order for Default Judgment against Nathaniel Trucking, et al and Nathaniel Thompsonis proper in this matter, it is:

ORDERED, ADJUDGED, AND DECREED that judgment is entered in favor of
County of Albemarle and again

n the
amount of \$23,509.07 at the interest rate of 6% from 5th of June 2025 until paid, plus attorney

20

fees in the amount of \$4,702.94 pursuant to Virginia Code §58.1-3958. The Clerk of this Court is hereby directed to mail a copy of this executed order to the Defendants herein, forward an attested copy to counsel listed below, and docket this judgment in the name of among the land records of the Circuit Court Clerk's Office of the County of Albemarle, Virginia, and this cause is hereby STRICKEN from the Court's docket.

ENTERED on this the \_\_\_\_day of \_\_\_\_\_\_\_\_, 2025

Judge

I ASK FOR THIS:

Seth R. Konopasek, Esq. (VSB No. 97065)
John A. Rife, Esq. (VSB No. 45805)
Jeffrey A. Scharf, Esq. (VSB No. 30591)
Mark K. Ames, Esq. (VSB No. 27409)
Andrew M. Neville, Esq. (VSB No. 86372)
Paul L. LaBarr, Esq. (VSB No. 91609)
Gregory L. Haynes, Esq. (VSB No. 37158)
Garrett W. Patton, Esq. (VSB No. 98345)
Robert Coulter, Esq. (VSB No. 42512)
Taxing Authority Consulting Services, PC
P.O. Box 31800
Henrico, Virginia 23294-1800

Phone: (804) 223-8448 Facsimile: (804) 545-2342 skonopasek@taxva.com

### What do we win?

- ► TO COLLECT!!
  - Action/Reaction
  - □ Collect with Judgment



- ► Personal Liability on Responsible Officers
  - ☐ Trust Taxes 58.1-3906
  - □ Distributions for everything else 58.1-7

# **Collection after Court**



Real Estate

- Lien
- Foreclosure



Vehicles

Old business vehicles



W2 paychecks

Responsible officers

Judgment:

• Final Order Date: 03/06/18

9/3/2024 3:38:52 PM

KAdams2

PΝ

A Web Payment payment of \$66,423.78 posted to 17 accounts (15 9,17-106930-3592-10,16-106930-3625-10,14-106930-3601-10,13-10693 and Hawthorne'

Plaintiff

# Tips & Tricks

Sometimes, YOU know who the good fits are – tell us! Timely turnover Trust taxes Businesses Tag-alongs Flagging your system SOL years • Especially once in litigation....no payments or communication



# Questions?

# Jocelyn Hernandez, START Supervisor

866-305-0727 jhernandez@taxva.com

#### Seth Konopasek, Attorney

804-548-4419 skonopasek@taxva.com

#### Circuit Court Litigation Group

804-223-8448 cct@taxva.com