



TAXING AUTHORITY
CONSULTING SERVICES, P.C.

MEET YOUR SUPPORT TEAM

**** FOR LOCALITY STAFF ONLY**** Please do not provide direct contact information to taxpayers. A separate contact information sheet is available for distribution to taxpayers.

COLLECTIONS DEPARTMENT

-  Collections Supervisors Hotline: 804-893-5116
-  <https://chat.taxva.com> (Real time account assistance)
-  Super@taxva.com

DIRECT DEPARTMENT EMAILS

Bankruptcy@taxva.com	Payment Processing@taxva.com
Bills@taxva.com	RElit@taxva.com
Files@taxva.com	Remittance@taxva.com
Legal@taxva.com	Super@taxva.com

COLLECTIONS SUPERVISORS

NAME

DIRECT DIAL

DIRECT EMAIL

Angie Alderman	434-338-7328	aalderman@taxva.com
Crystal Melnyk	804-548-4426	cmelnyk@taxva.com
Julie Hess	804-548-4421	jhess@taxva.com
Brittney Wade	804-612-9048	bwade@taxva.com

DEPARTMENT MANAGERS

Client Relations Manager	Jessica Knapp	804-612-9178	jknapp@taxva.com
Collections Manager	Donna Harmer	804-729-3376	dharmar@taxva.com
RE Litigation Team Manager	Bill Arney	804-548-4425	warney@taxva.com
Legal Team Manager	Tina Golden	804-612-0298	tgolden@taxva.com
Bankruptcy Manager	Amanda Tevis	804-612-9040	atevis@taxva.com
Payment Processing Manager	Kim Adams	804-612-9046	kadams@taxva.com
Operations Manager	Gary Sabeen	703-791-9958	gsabeen@taxva.com
IT Manager	Todd Flax	804-893-5177	tflax@taxva.com
IT Project Manager	Cathy Keith	804-293-8604	ckeith@taxva.com
Training Operations Manager	Leigh Bradshaw	804-612-0302	lbradshaw@taxva.com

PARTNERS

Jeffrey Scharf	703-425-7751	jscharf@taxva.com
Mark Ames	804-545-9399	mames@taxva.com
John Rife	804-545-2379	jrife@taxva.com
Andy Neville	804-548-4430	aneville@taxva.com
Gregory Haynes	804-548-4423	ghaynes@taxva.com

ATTORNEYS

Seth Konopasek	804-548-4419	skonopasek@taxva.com
Garrett Patton	276-821-4277	gpatton@taxva.com
Michelle Clayton	804-548-4414	mclayton@taxva.com